



LIVERPOOL CITY COUNCIL
HOUSING OPTIONS SERVICE
SANCTUARY SCHEME



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ONE STOP SHOPS

You can access the Housing Options Service at any of the City Council's One Stop Shops

BROADWAY

Broad Lane
Liverpool, L11 1JB
Last Appointment 4pm

CITY CENTRE

Municipal Building
Dale Street
Liverpool, L69 2DQ
Last Appointment 4:30pm

DINGLE

200 Park Road
Liverpool, L8 6SJ
Last Appointment 4:30pm

GARSTON

Garston Community Library
Bowden Road,
Liverpool, L19 1QN
Last Appointment 4:30pm

KIRKDALE

101 Walton Road
Liverpool, L4 4AG
Last Appointment 4:30pm

KNOTTY ASH

269 Blackmoor Drive
Liverpool, L12 3HA
Last Appointment 4:30pm

OLD SWAN

1a Derby Lane
Liverpool, L13 6QA
Last Appointment 4:30pm

SPEKE PARKLANDS

Conleach Road
Liverpool, L24 0TY
Last Appointment 4pm

WALTON LIBRARY

Evered Avenue
Liverpool, L9 2AF
Last Appointment 4pm

WAVERTREE

Picton Road
Liverpool, L15 4LP
Last Appointment 4:30pm

You can also telephone Careline to access the Housing Options Service.
Telephone: 0151 233 3800
Free phone: 0800 731 6844



Liverpool City Council

HOUSING
OPTIONS
SERVICE

**Sanctuary
Scheme**

Free confidential homelessness prevention and assessment service

Telephone: 0151 233 3800
Freephone: 0800 731 6844



SANCTUARY SCHEME

INTRODUCTION

Liverpool City Council's Housing Options Service, working with the Domestic Violence Prevention Co-ordinator, provide a Sanctuary Scheme which assists victims of Domestic Violence (abuse) to remain in their own homes where it is safe to do so.

WHAT IS A 'SANCTUARY'?

In Liverpool there are two parts to the "Sanctuary" Scheme:

The first part of the provision is practical support where a number of security measures are put in place. Some of the security measures that can be fitted include new front and back doors, door locks, window locks, and other measures including "London" and "Birmingham" bars. Intruder alarms and fire safety measures can also be installed.

The second part is support offered via a specialist service that seeks to ensure that you have all the relevant legal measures in place, which may include applications for non molestation orders and other types of injunctions. The support will also include, when applicable, assistance on claiming benefits, dealing with health issues and accessing other services. The support is available for a maximum of six months but if you require further support after this period, the service will ensure that this is in place before their support is withdrawn.

WHO IS ELIGIBLE FOR A 'SANCTUARY'?

Anyone fleeing domestic violence (abuse) can be considered for a Sanctuary.

HOW DO I GET 'SANCTUARY'?

The Housing Options Service staff will complete an assessment to identify whether Sanctuary is an appropriate option for you. If Sanctuary is deemed appropriate, the Housing Options Service will establish who the property belongs to and seek authority from the owner, landlord or Registered Social Landlord for permission to carry out work to the property. A surveyor will then contact you within 48 hours. They will visit your property and assess what works need to be done and then arrange for the works to be carried out as soon as possible.

WHERE TO GET HELP AND ADVICE

Liverpool City Council Housing Options Service	0151 233 3800 0800 731 6844
Police Family Crime Investigations Unit (North)	0151 777 4586
Police Family Crime Investigations Unit (South)	0151 777 5085
Speke Garston Domestic Violence Project	0800 083 7114
Chrysalis	07780 948 890
Women's and Children's Aid Centre	0151 727 1355
Amadudu	0151 734 0083
Worst Kept Secret	0800 028 3398
Armistead	0151 227 1893
Kensington Domestic Abuse Service	0151 263 7474
HIM Project	0151 288 8401
NSPCC	0844 892 0264
Victim Support	North 0151 261 1696 South 0151 281 1000
Voice for Change	0151 920 2211
Victim Care Unit	0151 353 4025

http://www.liverpool.gov.uk/Policing_and_public_safety/Citysafe/Tackling_crime_and_disorder/domestic_violence/index.asp



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