

Are you claiming Housing or Council Tax Benefit?

Heard about our 14 day promise?

You can now be told how much you will get within 14 days by following two easy steps:

Step one:

Make an appointment with your local One Stop Shop by calling 0151 233 3016 and our customer services team will tell you exactly what you need to bring with you to make sure your claim is complete.

Step two:

During your appointment, our friendly One Stop Shop advisors will be happy to help you fill in the form and provided you have brought all the information needed we PROMISE to tell you the outcome of your claim in writing, within 14 days.

Why wait weeks for things to be resolved?

Make an appointment with our customer services team now.

0151 233 3016

One Stop Shop appointments line is open 24 hours, 7 days a week

Remember: we can't pay you until we have all the information we have asked you for on the form.

liverpool
DIRECT

